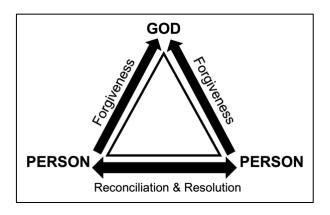
# **Conflict Resolution**

# **Forgiving Others**

#### I. Review

- i. Three Opportunities in Conflict
  - a. Grow in Relationship with Jesus
  - b. Serve Others
  - c. Reveal God's Heart to the World
- ii. Biblical Patterns of Navigating Conflict
  - a. God's Desire (Matthew 5:23-24)
  - b. Overlook Minor Offenses (Proverbs 19:11)
  - c. Approach the Offender (Matthew 18:15-20)
- iii. Conflict Resolution Triangle



### II. Read Genesis 45:1-15, 24-28; 46:28-30; 50:14-21

- i. Summary and Facts
  - a. How do we know Joseph wasn't holding on to any unforgiveness toward his brothers?
  - b. How did Joseph initiate reconciling with his brothers?
  - c. What were the results of relational healing between Jospeh and his brothers?

#### ii. Emotions

- a. How did Joseph truly feel about his brothers? What emotion did Jacob feel?
- b. How did his brothers initially feel? What specific emotion did Joseph's brothers feel toward him after their father Jacob's death
- c. How does this story make you feel?

#### iii. Response

- a. Are you willing to believe that:
  - Conflict is an opportunity to grow in relationship with Jesus, serve others and reveals God's heart to the world?
  - You must fully forgive the other person before you can reconcile the relationship?
  - God has the power to restore a hurting or broken relationship in your life?
- c. Are you willing to initiate reconciliation with the other person in a time/place/manner that is loving to them?
- iv. Seek to Apply
  - a. Ask the Father to speak to your heart about any unforgiveness you are holding onto.
  - b. Live out conflict resolution with anyone you need relational healing with?

## III. Equipping

i. Utilize the Reconciliation Model, following HUT (head, understood, taken seriously)



Reconciliation		
Phase	Model for Sharing Your Hurts & Offenses	Model for Apologizing
Initiate	*Ensure you have forgiven the other person (between you and God) in your heart before you bring your hurts to the them.  "I have something I need to share with you that is personal. Do you have time to talk?"	"Yes, this is a good time to talk."
Heard	"It hurt me when you (action). It made me feel (emotion)."	"I am so sorry. What I hear is that you felt (emotion) because of (action). Is that correct?
Understood	"Yes."	"I am so sorry for (express sorrow and regret for how you may have hurt the other person). Do you feel understood?"
Taken Seriously	*If "Yes"  *If "No"	"I am so sorry. Will you please forgive me? I love you/ care for you deeply."  "Let me try to understand better. This would be like (put yourself in their shoes and think of and share a made up example, similar to this one but with the roles reversed). Do you feel understood?"
	"I forgive you. Is there anything I've done that hurt you that we can address?"	*If there is, repeat process by switching roles.
	*At the end hug and prayer together. Thank God for bringing peace and resorting your relationship. Ask Him for wisdom, humility, understanding and love to resolve whatever the issue is.	

